

SAB Zenzele Kabili Holdings (RF) Limited Guide to vote and participate in the 2025 Virtual Annual General Meeting (AGM)

https://sabzenzelekabili.vagm.africa



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1. Overview

This platform is available to all SAB Zenzele Kabili Holdings (RF) Shareholders.

If you are unable to attend the Virtual Annual General Meeting (AGM), you may, through the online facility, prior to the commencement of the meeting, vote on the resolutions set out on pages 42 and 43 of the Notice of the AGM contained in the Circular to shareholders dated 25 March 2025 by:

- completing and returning the Form of Proxy at the back of the Circular to Shareholders and returning same by 09:00 on Monday, 19 May 2025¹; or
- appointing a proxy to attend in your stead; or
- casting your votes electronically through the iProxy platform hosted at <u>https://sabzenzelekabili.vagm.africa</u>

Details on how to cast your votes prior to the meeting are provided below.

Shareholders may only attend the AGM electronically by accessing the online webcast facility. Details on how to access the online webcast facility to participate in and/or vote at the Online AGM are provided below.

If you are a **certificated holder or dematerialised shareholder with own name registration** and have any queries concerning the voting process, please contact Computershare Investor Services Proprietary Limited Telephone 086 11 00 933.

If you are a SAB Retailer beneficial holder whose shares are held through Ferbros Nominees (Pty) Limited and have any queries concerning the voting process, please contact JSE Investor Services Proprietary Limited at 0861 900 903.

NB: Calls to Computershare Investor Services Proprietary Limited and JSE Investor Services Proprietary Limited, respectively, may only be made during office hours, 08h00 to 17h00

¹ Completed paper proxy forms must be returned to:

Computershare Investor Services Proprietary Limited, Rosebank Towers, 15 Biermann Avenue, Rosebank, 2196 (Private Bag X9000, Saxonwold, 2132) or by email at email address: proxy@computershare.co.za



a) Your login credentials.

The URL address to access the iProxy platform is: <u>https://sabzenzelekabili.vagm.africa</u>

The login credentials are:

- Dematerialised Own-Name Registered Shareholders: Use your Shareholder Reference Number as your your Username and your SA ID number as your Password
- SAB Retailer Beneficial Holders whose shares are held through Ferbros Nominees (Pty) Limited: Use your **Participant Code** (inclusive of the three leading zeros) as your **Username** and your **SA ID number as your Password**

	SABzenzele kabili
SAB Zenzele Kabili - AG SAB Zenzele Kabili Hold you can vote prior to th to vote as directed by platform is open to all • Dematerialised Ow • SAB Retailer Benefit NB: This platform open	2025 Igs (RF) Limited (SZK) Annual General Meeting (AGM) e-Voting Platform where AGM by submitting a proxy vote by appointing the chairman of the company bu at the forthcoming AGM to be held on the 21st of May 2025 at 09:00. This igible: -Name Registered Shareholders al Holders whose shares are held through Ferbros Nominees (Pty) Limited on 23 April 2025 at 09h00
Log in to appoint a prox	よ rogin

b) Logging out without completing your vote

The platform is designed to allow you to login and not vote and then login again and cast your vote. You may also revoke your proxy vote any time up to the administrative close to lodge a proxy which will be **09h00 on Monday 19 May 2025.** (see point 7 on page 11 of this document).

c) Are your mobile and email details, correct?

The platform is designed to allow you to update your email and mobile details should these need to be changed. To check the email and mobile number recorded for you once you have logged into the platform, go to section 4 of this document on page 8 titled **Updating your email and mobile details**.



2. Login screens

The login screen is shown below. This is accessed at: https://sabzenzelekabili.vagm.africa

	SABzenzele	
SAB Zenzele Kabili - AGM 202	15	1
SAB Zenzele Kabili Holdings (you can vote prior to the AG to vote as directed by you at platform is open to all eligibl • Dematerialised Own-Na • SAB Retailer Beneficial Ho	RF) Limited (SZK) Annual General Me M by submitting a proxy vote by app t the forthcoming AGM to be held on e: me Registered Shareholders olders whose shares are held throug	eting (AGM) e-Vating Platform where ointing the chairman of the company the 21st of May 2025 at 09:00. This h Ferbros Nominees (Pty) Limited
NB: This platform opens on 2	23 April 2025 at 09h00	
Log in to appoint a proxy		💄 Login

The first login screen provides you with information about the event and who may utilise the platform. To view more details of the event, click on the **View Event** button.

The platform will now open to the View Event Page (see below).

The next screen has three specific components:



This segment of the screen above shows a top-level summary of the platform.



This segment of the screen above shows proxy voting instructions.

Page **5** of **28** Virtual AGM © 2024. Powered by Ince (Pty) Ltd.

Centre Block

Top Block





This segment of the screen above shows voting instructions applicable to the day of the AGM.

Click on the Login button to continue. This will open the main login screen (see below).

	SABzenzele
	AGM 2025
SAB Zenzele Kab	ili Holdings (RF) Limited (SZK) Annual General Meeting (AGM) e-Voting Platform
where you can	/ote prior to the AGM by submitting a proxy vote by appointing the chairman of the
company to vot	e as directed by you at the forthcoming AGM to be held on 21st of May 2025 at 09:0
This platform is	open to all eligible Certificated Shareholders and Dematerialised Own-Name
Registered Shar	eholders.
This platform is	open to all eligible:
• Demateriali	sed Own-Name Registered Shareholders
• SAB Retailer	Beneficial Holders whose shares are held through Ferbros Nominees (Pty) Limited
If you are a Dem	naterialised Shareholder with own name registration and have any queries
concerning the	voting process, please contact Computershare Investor Services Proprietary Limite
Telephone 086 1	II 00 933.
If you are a SAB	Retailer beneficial holder whose shares are held through Ferbros Nominees (Pty)
Limited and hav	'e any queries concerning the voting process, please contact JSE Investor Services
Proprietary Limit	ted at 0861 900 903
The login creder	titals are:
Demateriali	sed Own-Name Registered Shareholders: Use your Shareholder Reference Numbe
as your Use	rname and your SA ID Number as your Password
SAB Retailer	Beneficial Holders whose shares are held through Ferbros Nominees (Pty) Limited:
Use your Pa	rticipant Code (inclusive of the three leading zeros) as your Username and your SA



The login credentials are:

- Dematerialised Own-Name Registered Shareholders: Use your Shareholder Reference Number as your Username and your SA ID number as your Password.
- SAB Retailer Beneficial Holders whose shares are held through Ferbros Nominees (Pty) Limited: Use your **Participant Code** (inclusive of the three leading zeros) as your **Username** and your **SA ID Number as your Password**.

Insert your **Username** followed by your **SA Identity Number**, which is your Password, and then click on the login button.

If you make an input error or insert a SA Identity Number that is not in the eligible shareholders database, the platform will show the below message to you.

Please enter your details to login		
Username		
Password		
	+) Login	

Once a valid Username and Password has been input and validated, the platform will open to the main landing page (see overleaf).

3. Landing page once you have logged in (Pre-AGM)

Once you have logged in, you will see the main dashboard screen (see below).

				📃 Andile Malan -
SABzenzele	Andile Malan	SAB Zenzele	Kabili Holdings (R SAB Zenzele K	F) Limited abili - AGM 2025
Dashboard Appoint a proxy				
Dashboard		Documents		
Appointing a proxy		Annual Report 2024 and No	stice of Annual General Meeting	•
You may appoint the Chairperson of the Annual Gene	eral Meeting to act as your proxy.	Onine User Guide		Øł
You can choose to vote "For," "Against," or "Abstain.". To	o change your voting choice on each resolution, click on any of the unticked radio buttons against each resolution.			
NB: You may only make one voting choice per resoluti	tion.			
Once you've made your decision, please click the "Sub	ibmit Votes" button.			
If you are shown the message "Not eligible to vote as	your account is not in good standing" please contact one of the numbers below for assistance:			
 If you are a Dematerialised Shareholder with own If you are a SAB Retailer beneficial holder whose si 	n nome registration please contact Computershare investor Services Proprietary Limited Telephone 066 II 00 933, or shares are held through Ferbras Nominees (Psy) Umited please contact JSL Investor Services Proprietary Umited at 0661 900 903			
1	Virtual AGM © 2025. Powered by Ince (Pty) Ltd.			

4. Updating your email and mobile details

The platform is designed to allow you to update your email and mobile details should these need to be changed. Click on the down arrow on the right of the profile icon that appears on the top right-hand corner of your screen (see below). Please check that there are mobile and email contact details for you, as this information is used to send you confirmation of your proxy voting appointment made by you or to confirm the votes that you have cast on the day of the meeting.





This action then opens further drop-down options (see below).

Dashboard My Profile My Accounts Logout		Click on the My Profile option to (see below).	o view the Update Profile caption screer
Update Profile			
First	Name	Abigail	
Last	Name	Brown	
E-Mail Ac	ddress	graemes@ince.co.za	
Mob	oile No.	0847794966	
Mem	nber ID	Hry3HKR7DGuYEI3s	
		♣ Update Profile	

Please note that **you may only update your email and mobile details** and that updates to the First Name, Last Name and Member ID (Your shareholder reference number) are not allowed.

Insert your preferred email and mobile contact details, then click on the Update Profile button once you are happy with your input.

The platform will acknowledge your input by showing you a success message (see overleaf).





To return to the dashboard to record a proxy vote, click on the down arrow on the right of the profile icon that appears on the top right-hand corner of your screen (see left) and click on the Dashboard option in the top of the block.

5. Casting your proxy vote prior to the AGM

Click the Appoint a proxy button to view the resolutions being voted upon (see overleaf).



Members are reminded that they are appointing the chairman to vote on their behalf.



Appoint a proxy		
Prescribe to the chairperson on how to vote on my behalf		
Chairperson details:		
Chairperson name:	Chairman of the Meeting	
Prescribe my own votes		
Ordinary resolution number 1.1: Re-election of Moss Ngoasheng as a director O For O Against O Abstain		
Ordinary resolution number 1.2: Re-election of Itumeleng Dlamini as a director O For O Against O Abstain		
Ordinary resolution number 2.1: Election of Ernest Kwinda as a member of the Audit Committee O For O Against O Abstain		
Ordinary resolution number 2.2: Election of Moss Ngoasheng as a member of the Audit Committee O For O Against O Abstain		
Ordinary resolution number 2.3: Election of Itumeleng Dlamini as a mem O For O Against O Abstain	Ordinary resolution number 2.3: Election of Itumeleng Dlamini as a member of the Audit Committee O For O Against O Abstain	
Ordinary resolution number 3: Re-appointment of PricewaterhouseCoopers Inc. as independent auditors O For O Against O Abstain		
Special resolution number 1: Proposed remuneration payable to non-exe For Against Abstain	acutive directors	
Submit proxy appointment		

The options are to vote **For**, **Against**, or to **Abstain**. To correct your voting choice(s), click on the radio button that is unticked against the relevant resolution(s). **NB: you must make a single choice against each resolution**.

Click on the **Submit Votes** button once you are happy with your voting choices. The platform will then acknowledge your vote with the below messages (see overleaf).

First acknowledgement message



Second acknowledgement message



6. Voting on multiple accounts

If you are entitled to vote on multiple accounts, these can be accessed by clicking on the **Accounts** section of the screen (see below), which is situated at the centre of your screen.



		Andile Malan
Accounts (2) - ye9A4	K7ZZKD9MR55	
6lJigNhuQv3QgHnL 1,465 shares	Not voted Select Account	
ye9A4K7ZZKD9MR55 168 shares	Selected	

Accounts (2) 👻	ye9A4K7ZZKD9MR55
6lJigNhuQv3 1,465 shares	QgHnL Select Account
ye9A4K7ZZKD 168 shares	9MR55 SNot voted Selected

Click on the down arrow to see if you are entitled to vote on multiple accounts.

The platform shows "**Not Voted**" against each account.

Select the account that you wish to vote upon and then when you have completed, select the next account.

Once you have voted on an account, the selected message changes to "**Voted**".

NB: You must individually vote on all accounts allocated to you.

You can also view this information by clicking on the down arrow next to your name in the top righthand corner of the screen (see below)

Clicking on the down arrow next to your name in
the top right-hand corner of the screen opens a 2 nd
drop-down box (see overleaf)

📔 Andile Malan 🝷				
Dashboard				
My Profile				
My Accounts				
Logout				

Select **My Accounts,** which opens the screen view showing the status of your accounts.



Accounts you can still vote upon are clickable and show a "**Not Voted**" status.

Those accounts where a vote has been cast show "Voted" status.

My Profile	Currently logged			
Wy Accounts	Name	Member ID	Mobile	Status
	Andlie Malan	ye98487228D9N855	0847794986	O Not voted
	Citize accounts			
	Other accounts	Member ID	Mobile	Status
	Other accounts Name Andre Brits	Member ID 61.31 gHtmQv30gHttl.	Mobile +27659709587	Status O Not voted

7. Revoking your proxy vote

Up to the closing date and time to lodge a proxy vote (09h00 on 19 May 2025), you can revoke your proxy appointment by clicking the red **Revoke my proxy appointment** button. This will prompt a popup to open that requires you to confirm that you wish to revoke your proxy vote (see below).

Revoke Pop-up Message	Revoke Confirmation Message
sabzenzelekabili.vagm.africa says Are you sure? This will revoke your proxy appointment!	\checkmark
ОК Cancel	Success Proxy appointment revoked successfully!

Clicking OK, revokes your proxy vote and clicking on Cancel leaves your proxy vote as voted.

The Voting screen will reappear on your screen, and you can make a new proxy appointment or take no action (see overleaf).

escribe to the chairperson on how to vote on my beh Chairperson details: Chairperson name:	nalf
Chairperson details: Chairperson name:	
Chairperson name:	
	Chairman of the Meeting
escribe my own votes	
nary resolution number 1.1: Re-election of Moss Ngoasheng as a dire	ector
or 🔿 Against 🔿 Abstain	
nary resolution number 1.2: Re-election of Itumeleng Dlamini as a d	lirector
or 🔾 Against 🔵 Abstain	
nary resolution number 2.1: Election of Ernest Kwinda as a member	of the Audit Committee
or 🔘 Against 🔘 Abstain	
nary resolution number 2.2: Election of Moss Ngoasheng as a mem	ber of the Audit Committee
or 🔾 Against 🔾 Abstain	
nary resolution number 2.3: Election of Itumeleng Dlamini as a men	nber of the Audit Committee
or 🔿 Against 🔿 Abstain	
nary resolution number 3: Re-appointment of PricewaterhouseCoo	pers Inc. as independent auditors
or 🔿 Against 🔿 Abstain	
cial resolution number 1: Proposed remuneration payable to non-ex	ecutive directors
or 🔿 Against 🔿 Abstain	



8. Confirmation of your Vote prior to the AGM

Once you have cast your proxy vote, the platform will send you an email and an SMS confirming that you have appointed a proxy. This confirmation is sent to the mobile number and email on record for you.

Examples of the Email and SMS messages that you will receive when making a proxy appointment are shown below.

Proxy Appointment Email Example

Hi Andile,		
SAB Zenzele Kabili - AGM 2025		
You have successfully appointed the chairperson as you behalf.	r proxy and to vote	on your
You have elected to prescribe your own vote:		
Resolution	For Against	Abstain
Ordinary resolution number 1.1: Re-election of Moss Ngoas as a director	heng 168 0	0
Ordinary resolution number 1.2: Re-election of Itumeleng D ini as a director	^{Kam-} 168 0	0
Ordinary resolution number 2.1: Election of Ernest Kwinda member of the Audit Committee	as a 168 0	0
Ordinary resolution number 2.2: Election of Moss Ngoashe a member of the Audit Committee	^{ng as} 168 0	0
Ordinary resolution number 2.3: Election of Itumeleng Da as a member of the Audit Committee	^{rmini} 168 0	0
Ordinary resolution number 3: Re-appointment of Pricew houseCoopers Inc. as independent auditors	ater-168 0	0
Special resolution number 1: Proposed remuneration pay to non-executive directors	able 168 0	0
Kind regards, SAB Zenzele Kabili Holdings (RF) Limited		

Proxy Appointment SMS Example

15:53 🖻 🗣 🖸 🔹	0	10 10 15 11	Vati al S	1%8
← 😮 +27960	9801300	552		:
	15:39			
Texting with +279	6098013005	52 (SMS/)	AMS)	
You have successfu	lly appoin	ted a pr	oxy	
for SAB Zenzele Kal	oili - AGM	2025.		
15:39 - Cell C				
Okay	Thank you)(😊		Yes
⊕ Text message	٢	(Ja	2	411-

The platform will similarly confirm the revocation of your proxy votes by email and SMS, and these examples are shown overleaf.

	kabili
Hi Andile, You have AGM 202 Kind rega	successfully revoked your proxy appointment for SAB Zenzele Kabi 5. rds,
SAB Zenze	ele Kabili Holdings (RF) Limited

Revocation Email Example

Revocation SMS Example





9. Voting on the day of the AGM - 21.05.2025

a) Logging onto the platform

Follow the same login process as detailed in point 2 on page 5 of this document.

If you have not cast a proxy vote prior to the AGM, you will login at the same URL to vote on the day of the AGM, which is <u>https://sabzenzelekabili.vagm.africa</u>.

b) Landing page after logging into the platform

Once you have logged into the platform, you will be shown the main dashboard page (see below)

 ✓IRTUAL AGM			Albert Conradie •
SABzenzele	Albert Conradie	SAB Zenzele Kabili Holdings SAB Zenzele Kabili Holdings (Rf	(RF) Limited
Dashboard Voting			
Dashboard		Documents	
Voting instructions		Notice of AGM	01
When casting your votes, kindly indicate your preference for each of the resolutions. You can choose the unlicked radio buttons against each resolution.	ase to vote "For," "Against," or "Abstain.". To change your voting choice on each resolution, click on only of	Proxy Form ISED	
NB: You may only make one voting choice per resolution.		Annual Report incorporating the AFS	0 l
Once you've made your decision, please click the "Submit Votes" button.			
Please note that once your votes have been submitted that they are deemed irrevocable and c	annot be changed.		
To join the live stream of the webcast: click on the Voting button and then click on the blue Join to			
To ask a question: follow the onscreen prompts on the right hand side of the Voting page			
Attend & Vote Online			
	Virtual AGM © 2024. Powered by Ince (Pty) Ltd.		

This screen has two sections, namely the **Dashboard** and **Documents** Sections. These two screens are shown below:

Dashboard Block

Dashboord
Instructions
When casting your votes: indicate your preference for each of the resolutions. You can choose to vote "For," "Against," or "Abstain". To change your voting choice on each resolution, click on any of the unticked radio buttons against each resolution.
NB: You may only make one voting choice per resolution.
Once you've made your decision, please click the "Submit Votes" button.
Please note that once your votes have been submitted that they are deemed irrevocable and cannot be changed.
If you are shown the message "Not eligible to vote as your account is not in good standing" please contact one of the numbers below for assistance:
If you are a Dematerialised Shareholder with own name registration please contact Computershare Investor Services Proprietary Limited Telephone 086 II 00 933; or If you are a SAB Retailer beneficial holder whose shares are held through Ferbros Nominees (Pty) Limited please contact JSE Investor Services Proprietary Limited at 0861 900 903
To join the live stream of the webcast: click on the Voting button and then click on the blue Join button below the screen icon displayed on your screen.
La Continue

This section of the screen provides you with information re the voting process and how to join the webcast and how to ask a question.

Documents Block





Click on the **Eye** icon to view the document or the **Download** icon to download the document.

c) Voting during the Virtual AGM

Click on the **Attend and Vote Online** Button. This action will open the voting page (see overleaf). This screen is into two sections showing the following features:

- Live Stream (this is where you will watch the webcast)
- **My Votes** (this is where you cast your votes if you have not already done so by proxy). This option appears below the Video Preview

An explanation of each of the above features is detailed below.

Live Stream Section



Click on the blue join button to join the webcast of the live proceedings.

My Votes (this is where you cast your votes if you have not already done so by proxy). This option appears below the Live Stream (see overleaf).



The voting options are to vote **For**, **Against**, or **Abstain**. To correct your voting choice(s), click on the radio button that is unticked against the relevant resolution(s). **NB: you must make a single choice**



against each resolution.

Click on the **Submit Votes** button once you are happy with your voting choices. The platform will then acknowledge your vote with the below pop-up messages.

Click on the Submit Votes button once you are happy with your voting choices. The platform will then acknowledge your vote with the messages shown below.



10. Confirmation of your Vote at the AGM

Once you have cast your vote, the platform will send you an email and an SMS confirming that you have appointed a proxy. This confirmation is sent to the mobile number and email on record for you.

Examples of the Email and SMS messages that you will receive when making a proxy appointment are shown below.

Email Confirmation

		NOUIII		
Hi Andile,				
Your votes for S please see resul	AB Zenzele Kabili - AGM 2025 ts below:	nave been submit	ted succ	essfully,
	Resolution	For A	gainst .	Abstain
Ordinary resoluti as a director	ion number 1.1: Re-election of Moss	Ngoasheng 168	0	0
Ordinary resolut ini as a director	ion number 1.2: Re-election of Itum	eleng Dlam- 168	0	0
Ordinary resolut member of the <i>i</i>	ion number 2.1: Election of Ernest Audit Committee	Kwinda as a 168	0	0
Ordinary resolut a member of the	ion number 2.2: Election of Moss Ne e Audit Committee	goasheng as 168	0	0
Ordinary resolut as a member of	ion number 2.3: Election of Itumel the Audit Committee	eng Dlamini 168	0	0
Ordinary resolut houseCoopers I	ion number 3: Re-appointment of nc. as independent auditors	Pricewater- 168	0	0
Special resolutio non-executive d	n number 1: Proposed remuneratio irectors	n payable to 168	0	0
Kind regards, SAB Zenzele Ka	bili Holdings (RF) Limited			

SMS Confirmation

	これの間・	,	7 1 76	8 at at 5	5% 🙇
←	+2796	509801300	258		:
		16:00			
	Texting with +	2796098013002	258 (SMS/	MMS)	
You	ir votes for SA	B Zonzola K	abili - A	GM	
You 203	Ir votes for SA 25 have been :	B Zenzele K submitted su	abili - A Iccessf	GM ully.	
You 20:	ur votes for SA 25 have been : 0 • Cell C	B Zenzele K submitted su	abili - A Iccessf	GM ully.	
You 20: 16:0	ur votes for SA 25 have been 0 • Cell C Okay d	B Zenzele K submitted su Good	abili - A Iccessf Than	GM ully. ks	0
You 20: 16:0	ur votes for SA 25 have been 10 · Cell C Okay Text messag	B Zenzele K submitted su Good e ©	abili - A loccessf Than	GM ully. ks	9



11. Watching the webcast

Clicking on the Webcast of the AGM

The Virtual AGM will be broadcast via a Zoom Webcast. The live webcast is shown on the **Live Stream Section** of your screen (see below).

Constanting another interactionals	Andlie Malan		SAB Zenzele Kabili Holdings (RF) Limited SAB Zenzele Kabili - AOM 2025
Darboare Voing			
Live Streem		Ara Questione	
			You haven't solved any questions.
		Ank Queetion	
Andile Malan			
<u> 9</u>			
An existing that is a set of the			
Proce Substant.			
Jaa	Virtual AGM 0 2005. Provided by Incia (1%) 144.		



Click on the blue **Join** button to join the webcast.

Questions will be managed through the Zoom Webinar. Members are to click on the "Chat" icon at the bottom of the Zoom Webinar Screen. Please keep your questions pertinent to the business of the meeting. Questions of a repetitive nature or those that have already been answered may not be responded to.

At the appropriate moment during the webinar, you may ask verbal questions by clicking on the "Raise Your Hand" icon. Members will be acknowledged by the meeting host and then invited to unmute themselves and speak. Members are expected to be respectful in asking questions that are pertinent to the business of the meeting.



12. Using the USSD Platform to vote your proxy vote – Dial *134*520#

The USSD Platform may be accessed by dialling ***134*520#**

Important points to note:

- Usage of the USSD line is free.
- The same screen messages are used on both the USSD and WhatsApp platforms.
- The platform links your mobile to your SA ID Number, and as a result, when you dial in again, any incomplete voting journey can be continued at the place where you left off.
- The platform is designed to review the SA ID inputted. If the number does not start with the YYYYMMDD format and is 13 digits in length, the platform will keep sending you the screen message "Invalid RSA ID Number, please try again".
- If you dial in and make an error with your SA ID where you have input a valid number (i.e., one that is a correctly formatted SAID), which is not recorded on the database, the platform will inform you to call Call Centre on 0861 100 133. You may dial in again after a few moments and retry should you then have the correct number that appears in the database.
- The USSD platform will close at the same time as the submission of proxies closes at **09h00 on 19 May 2025**.

An explanation of how the USSD works and actual screenshots of the various screens starts overleaf on the next page of this document.





² The platform is designed to review the SAID inputted. If the number does not start with the YYYYMMDD format and be 13 digits in length, the platform will keep sending you the screen message "Invalid RSA ID number, please try again" Please note that you will continue seeing this message until a valid SA ID number that is in the database has been input.





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Confirmation of the account Vote FOR all resolutions or i) i) k) Vote on Resolution 1.1 I) Vote on Resolution 1.2 No and shares direct proxy to how to vote³ Q : Q : Q : Q : Ordinary resolution number 1.2: Re-election of Itumeleng Dlamini as a director Ordinary resolution number 1.1: Re-election You are appointing the chairman as your Do you wish to direct your proxy on how to of Moss Ngoasheng as a director proxy for a/c okeLN97zyWXl9Ccq to vote vote on your behalf? 1. For 1. For 1. Let proxy vote in favour of all resolutions 2215 shares per resolution on your behalf. 2. Against 2. Against 1. Continue 2. Direct proxy how to vote on my behalf 3. Abstain 3. Abstain Send Send Send Cancel Cancel Cancel Cancel Send graemes @ince.co.za graemes @ince.co.za graemes @ince.co.za hi please hi hi hi ... 5 6 7 8 9 0 1 2 3 4 5 6 7 8 9 0 1 2 3 4 5 6 7 8 9 0 1 2 3 4 1 2 3 4 5 6 7 8 9 0 q w rtyu o p q w e rtyuiop q w e rtyuiop q w ertyu i o p е i g d h k 1 a d h k I a s d f g h k I s d h k I а S f g S f а f g \diamond xcvbnm \mathbf{X} $\mathbf{\hat{v}}$ Z x c v b n m 🗵 $\mathbf{\hat{v}}$ z x c v b n m 🗵 $\mathbf{\hat{v}}$ xcvbnm × Ζ Z !#1 !#1 !#1 !#1 English (UK) Ļ K English (US) K English (UK) > K English (UK) < > 4 Ł > Ļ Т

³ Selected 2 in this example – Direct proxy how to vote on my behalf.









⁴ To resume the dialogue should you wish to change your vote, press 1

⁵ Select the account that you are voting on and complete the full voting process before selecting your next account





⁶ Holder must select from one of the accounts shown to continue. NB: They must vote individually on all accounts allocated to them to vote.

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⁷ Go to point (g) and restart the proxy appointment process.







13. Using the WhatsApp Platform to vote your proxy vote – Dial **27 87 240 6765**

The WhatsApp Platform may be accessed by messaging number 27 87 240 6765 in your WhatsApp or by clicking on the below QR Code



Important points to note:

- The same screen messages are used on both the USSD and WhatsApp platforms.
- The platform links your mobile to your SA ID Number, and as a result, when you dial in again, any incomplete voting journey can be continued at the place where you left off.
- The platform is designed to review the SA ID inputted. If the number does not start with the YYYYMMDD format and is 13 digits in length, the platform will keep sending you the screen message "Invalid RSA ID Number, please try again".
- If you dial in and make an error with your SA ID where you have input a valid number (i.e., one that is a correctly formatted SAID), which is not recorded on the database, the platform will inform you to call the Call Centre on 0861 100 133. You may dial in again after a few moments and retry should you then have the correct number that appears in the database.
- The WhatsApp platform will close at the same time as the submission of proxies closes at **09h00 on 19 May 2025**.

Examples of the WhatsApp Screens appear on the next page of this document.



a) Examples of the WhatsApp Screens where you appoint the chairman and (a) Vote All in Favour or (b) Give Direction.





b) Example of revoke your votes

Revoke and attend the AGM

Revoke your vote and then and appoint a new proxy

