



**SAB Zenzele Kabili Holdings
(RF) Limited**
**Guide to vote and participate in
the 2025 Virtual Annual General
Meeting (AGM)**

<https://sabzenzelekabili.vagm.africa>

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1. Overview

This platform is available to all SAB Zenzele Kabili Holdings (RF) Shareholders.

If you are unable to attend the Virtual Annual General Meeting (AGM), you may, through the online facility, prior to the commencement of the meeting, vote on the resolutions set out on pages 42 and 43 of the Notice of the AGM contained in the Circular to shareholders dated 25 March 2025 by:

- completing and returning the Form of Proxy at the back of the Circular to Shareholders and returning same by 09:00 on Monday, 19 May 2025¹; or
- appointing a proxy to attend in your stead; or
- casting your votes electronically through the iProxy platform hosted at <https://sabzenzelekabili.vagm.africa>

Details on how to cast your votes prior to the meeting are provided below.

Shareholders may only attend the AGM electronically by accessing the online webcast facility. Details on how to access the online webcast facility to participate in and/or vote at the Online AGM are provided below.

If you are a **certificated holder or dematerialised shareholder with own name registration** and have any queries concerning the voting process, please contact Computershare Investor Services Proprietary Limited Telephone 086 11 00 933.

If you are a **SAB Retailer beneficial holder whose shares are held through Ferbros Nominees (Pty) Limited** and have any queries concerning the voting process, please contact JSE Investor Services Proprietary Limited at 0861 900 903.

NB: Calls to Computershare Investor Services Proprietary Limited and JSE Investor Services Proprietary Limited, respectively, may only be made during office hours, 08h00 to 17h00

¹ **Completed paper proxy forms must be returned to:**

Computershare Investor Services Proprietary Limited, Rosebank Towers, 15 Biermann Avenue, Rosebank, 2196 (Private Bag X9000, Saxonwold, 2132) or by email at email address: proxy@computershare.co.za

a) Your login credentials.

The URL address to access the iProxy platform is: <https://sabzenzelekabili.vagm.africa>

The login credentials are:

- Dematerialised Own-Name Registered Shareholders: Use your **Shareholder Reference Number as your Username** and your **SA ID number as your Password**
- SAB Retailer Beneficial Holders whose shares are held through Ferbros Nominees (Pty) Limited: Use your **Participant Code** (inclusive of the three leading zeros) as your **Username** and your **SA ID number as your Password**



b) Logging out without completing your vote

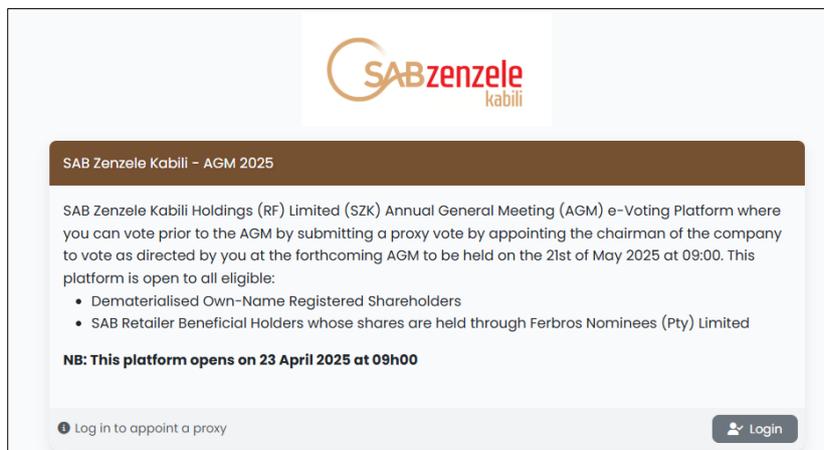
The platform is designed to allow you to login and not vote and then login again and cast your vote. You may also revoke your proxy vote any time up to the administrative close to lodge a proxy which will be **09h00 on Monday 19 May 2025**. (see point 7 on page 11 of this document).

c) Are your mobile and email details, correct?

The platform is designed to allow you to update your email and mobile details should these need to be changed. To check the email and mobile number recorded for you once you have logged into the platform, go to section 4 of this document on page 8 titled **Updating your email and mobile details**.

2. Login screens

The login screen is shown below. This is accessed at: <https://sabzenzelekabili.vagm.africa>



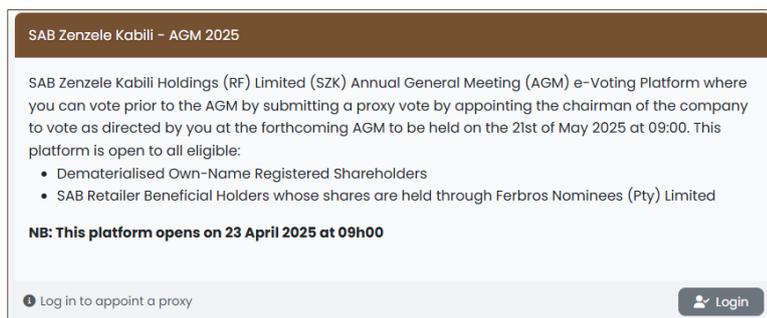
The first login screen provides you with information about the event and who may utilise the platform. To view more details of the event, click on the **View Event** button.



The platform will now open to the View Event Page (see below).

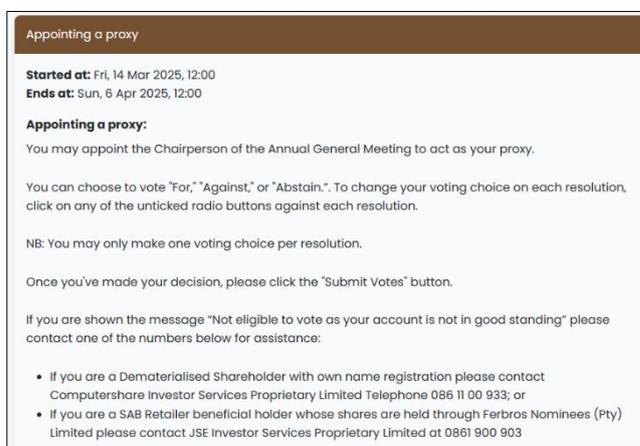
The next screen has three specific components:

Top Block



This segment of the screen above shows a top-level summary of the platform.

Centre Block



This segment of the screen above shows proxy voting instructions.

Bottom Block

Voting Event

Starts at: Mon, 7 Apr 2025, 09:00
Ends at: Mon, 7 Apr 2025, 12:00

Event Instructions:

When casting your votes: indicate your preference for each of the resolutions. You can choose to vote "For," "Against," or "Abstain.". To change your voting choice on each resolution, click on any of the unticked radio buttons against each resolution.

NB: You may only make one voting choice per resolution.

Once you've made your decision, please click the "Submit Votes" button.

Please note that once your votes have been submitted that they are deemed irrevocable and cannot be changed.

If you are shown the message "Not eligible to vote as your account is not in good standing" please contact one of the numbers below for assistance:

- If you are a Dematerialised Shareholder with own name registration please contact Computershare Investor Services Proprietary Limited Telephone 086 11 00 933; or
- If you are a SAB Retailer beneficial holder whose shares are held through Ferbros Nominees (Pty) Limited please contact JSE Investor Services Proprietary Limited at 0861 900 903

To join the live stream of the webcast: click on the Voting button and then click on the blue Join button below the screen icon displayed on your screen.

This segment of the screen above shows voting instructions applicable to the day of the AGM.

Click on the **Login button** to continue. This will open the main login screen (see below).



AGM 2025

SAB Zenzele Kabili Holdings (RF) Limited (SZK) Annual General Meeting (AGM) e-Voting Platform where you can vote prior to the AGM by submitting a proxy vote by appointing the chairman of the company to vote as directed by you at the forthcoming AGM to be held on 21st of May 2025 at 09:00. This platform is open to all eligible Certificated Shareholders and Dematerialised Own-Name Registered Shareholders.

This platform is open to all eligible:

- Dematerialised Own-Name Registered Shareholders
- SAB Retailer Beneficial Holders whose shares are held through Ferbros Nominees (Pty) Limited

If you are a Dematerialised Shareholder with own name registration and have any queries concerning the voting process, please contact Computershare Investor Services Proprietary Limited Telephone 086 11 00 933.

If you are a SAB Retailer beneficial holder whose shares are held through Ferbros Nominees (Pty) Limited and have any queries concerning the voting process, please contact JSE Investor Services Proprietary Limited at 0861 900 903

The login credentials are:

- Dematerialised Own-Name Registered Shareholders: Use your Shareholder Reference Number as your Username and your SA ID Number as your Password
- SAB Retailer Beneficial Holders whose shares are held through Ferbros Nominees (Pty) Limited: Use your Participant Code (inclusive of the three leading zeros) as your Username and your SA ID Number as your Password

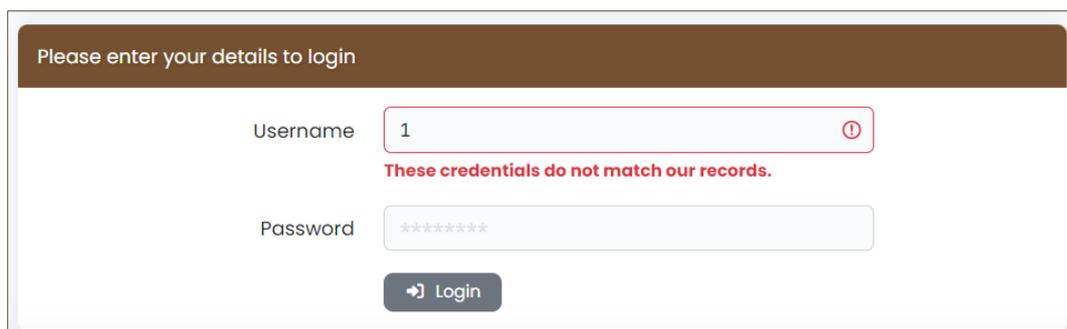
NB: This platform opens on 23 April 2025 at 09h00

The login credentials are:

- Dematerialised Own-Name Registered Shareholders: Use your **Shareholder Reference Number** as your **Username** and your **SA ID number** as your **Password**.
- SAB Retailer Beneficial Holders whose shares are held through Ferbros Nominees (Pty) Limited: Use your **Participant Code** (inclusive of the three leading zeros) as your **Username** and your **SA ID Number** as your **Password**.

Insert your **Username** followed by your **SA Identity Number**, which is your Password, and then click on the login button.

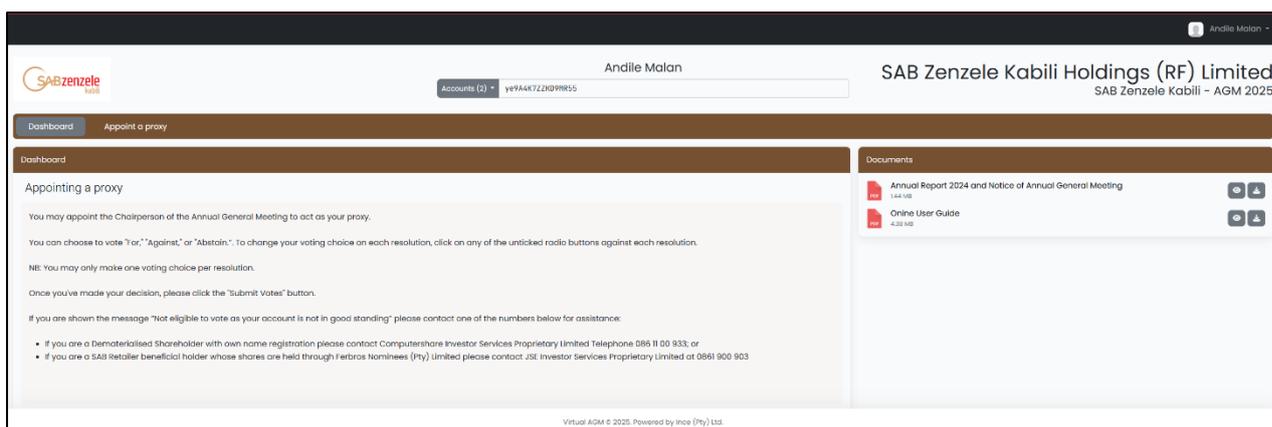
If you make an input error or insert a SA Identity Number that is not in the eligible shareholders database, the platform will show the below message to you.



Once a valid Username and Password has been input and validated, the platform will open to the main landing page (see overleaf).

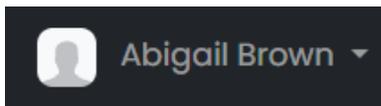
3. Landing page once you have logged in (Pre-AGM)

Once you have logged in, you will see the main dashboard screen (see below).

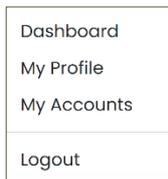


4. Updating your email and mobile details

The platform is designed to allow you to update your email and mobile details should these need to be changed. Click on the down arrow on the right of the profile icon that appears on the top right-hand corner of your screen (see below). Please check that there are mobile and email contact details for you, as this information is used to send you confirmation of your proxy voting appointment made by you or to confirm the votes that you have cast on the day of the meeting.



This action then opens further drop-down options (see below).



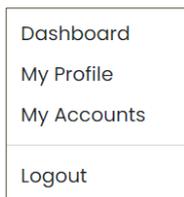
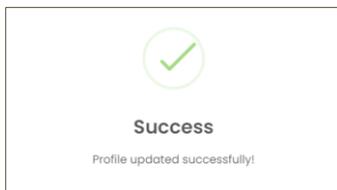
Click on the **My Profile** option to view the **Update Profile** caption screen (see below).

Please note that **you may only update your email and mobile details** and that updates to the First Name, Last Name and Member ID (Your shareholder reference number) are not allowed.

Insert your preferred email and mobile contact details, then click on the Update Profile button once you are happy with your input.



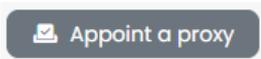
The platform will acknowledge your input by showing you a success message (see overleaf).



To return to the dashboard to record a proxy vote, click on the down arrow on the right of the profile icon that appears on the top right-hand corner of your screen (see left) and click on the Dashboard option in the top of the block.

5. Casting your proxy vote prior to the AGM

Click the **Appoint a proxy** button to view the resolutions being voted upon (see overleaf).



Members are reminded that they are appointing the chairman to vote on their behalf.

Appoint a proxy

Prescribe to the chairperson on how to vote on my behalf

Chairperson details:

Chairperson name:

Prescribe my own votes

Ordinary resolution number 1.1: Re-election of Moss Ngoasheng as a director
 For Against Abstain

Ordinary resolution number 1.2: Re-election of Itumeleng Dlamini as a director
 For Against Abstain

Ordinary resolution number 2.1: Election of Ernest Kwindi as a member of the Audit Committee
 For Against Abstain

Ordinary resolution number 2.2: Election of Moss Ngoasheng as a member of the Audit Committee
 For Against Abstain

Ordinary resolution number 2.3: Election of Itumeleng Dlamini as a member of the Audit Committee
 For Against Abstain

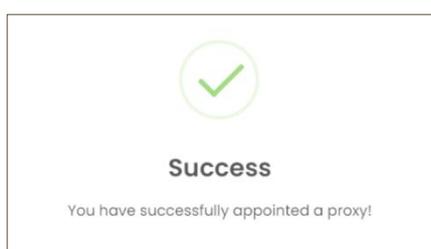
Ordinary resolution number 3: Re-appointment of PricewaterhouseCoopers Inc. as independent auditors
 For Against Abstain

Special resolution number 1: Proposed remuneration payable to non-executive directors
 For Against Abstain

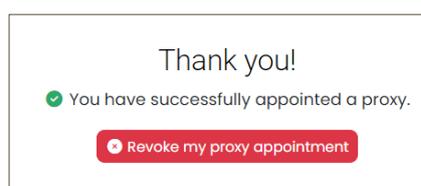
The options are to vote **For**, **Against**, or to **Abstain**. To correct your voting choice(s), click on the radio button that is unticked against the relevant resolution(s). **NB: you must make a single choice against each resolution.**

Click on the **Submit Votes** button once you are happy with your voting choices. The platform will then acknowledge your vote with the below messages (see overleaf).

First acknowledgement message

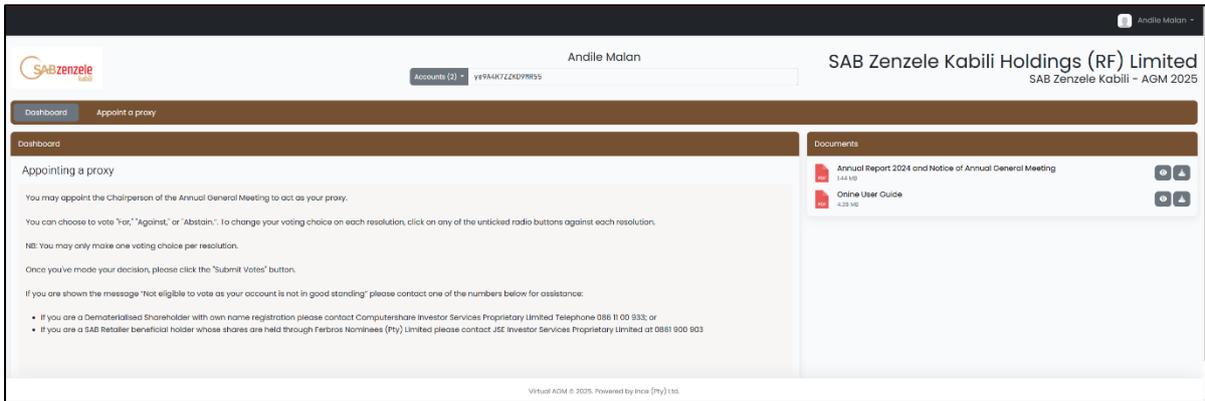


Second acknowledgement message

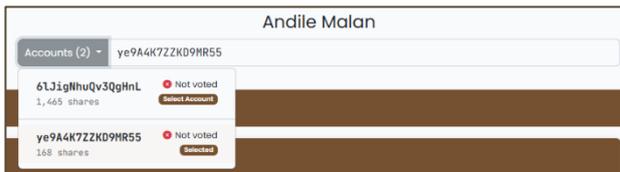


6. Voting on multiple accounts

If you are entitled to vote on multiple accounts, these can be accessed by clicking on the **Accounts** section of the screen (see below), which is situated at the centre of your screen.

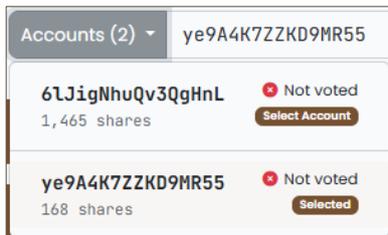


Click on the down arrow to see if you are entitled to vote on multiple accounts.



The platform shows “Not Voted” against each account.

Select the account that you wish to vote upon and then when you have completed, select the next account.



Once you have voted on an account, the selected message changes to “Voted”.

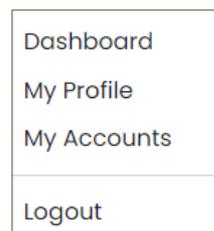
NB: You must individually vote on all accounts allocated to you.

You can also view this information by clicking on the down arrow next to your name in the top right-hand corner of the screen (see below)

Clicking on the down arrow next to your name in the top right-hand corner of the screen opens a 2nd drop-down box (see overleaf)



Select **My Accounts**, which opens the screen view showing the status of your accounts.



Accounts you can still vote upon are clickable and show a **“Not Voted”** status.

Those accounts where a vote has been cast show **“Voted”** status.

Currently logged in			
Name	Member ID	Mobile	Status
Andile Malon	ys84h72269885	083779466	Not voted

Other accounts			
Name	Member ID	Mobile	Status
Andre Billa	sl31g8luqv89h4	+2769709587	Not voted

7. Revoking your proxy vote

Up to the closing date and time to lodge a proxy vote (09h00 on 19 May 2025), you can revoke your proxy appointment by clicking the red **Revoke my proxy appointment** button. This will prompt a pop-up to open that requires you to confirm that you wish to revoke your proxy vote (see below).

Revoke Pop-up Message

sabzenzelekabili.vagm.africa says
Are you sure? This will revoke your proxy appointment!

OK Cancel

Revoke Confirmation Message

Success
Proxy appointment revoked successfully!

Clicking OK, revokes your proxy vote and clicking on Cancel leaves your proxy vote as voted.

The Voting screen will reappear on your screen, and you can make a new proxy appointment or take no action (see overleaf).

Appoint a proxy

Prescribe to the chairperson on how to vote on my behalf

Chairperson details:
Chairperson name:

Prescribe my own votes

Ordinary resolution number 1.1: Re-election of Moss Ngoasheng as a director
 For Against Abstain

Ordinary resolution number 1.2: Re-election of Itumeleng Dlamini as a director
 For Against Abstain

Ordinary resolution number 2.1: Election of Ernest Kwindu as a member of the Audit Committee
 For Against Abstain

Ordinary resolution number 2.2: Election of Moss Ngoasheng as a member of the Audit Committee
 For Against Abstain

Ordinary resolution number 2.3: Election of Itumeleng Dlamini as a member of the Audit Committee
 For Against Abstain

Ordinary resolution number 3: Re-appointment of PricewaterhouseCoopers Inc. as independent auditors
 For Against Abstain

Special resolution number 1: Proposed remuneration payable to non-executive directors
 For Against Abstain

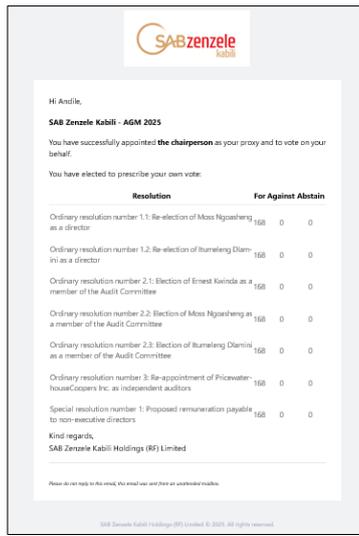
Submit proxy appointment

8. Confirmation of your Vote prior to the AGM

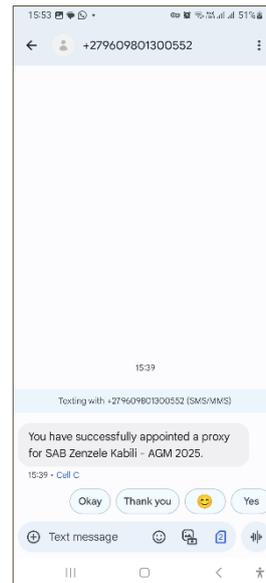
Once you have cast your proxy vote, the platform will send you an email and an SMS confirming that you have appointed a proxy. This confirmation is sent to the mobile number and email on record for you.

Examples of the Email and SMS messages that you will receive when making a proxy appointment are shown below.

Proxy Appointment Email Example

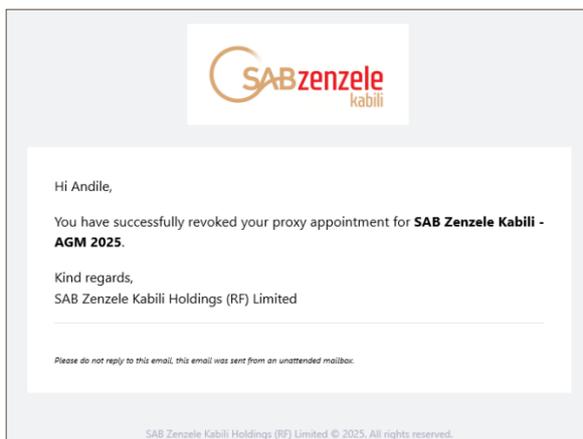


Proxy Appointment SMS Example

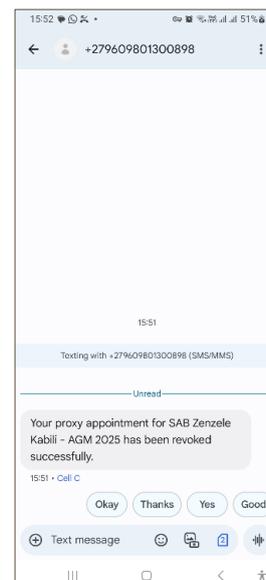


The platform will similarly confirm the revocation of your proxy votes by email and SMS, and these examples are shown overleaf.

Revocation Email Example



Revocation SMS Example



9. Voting on the day of the AGM – 21.05.2025

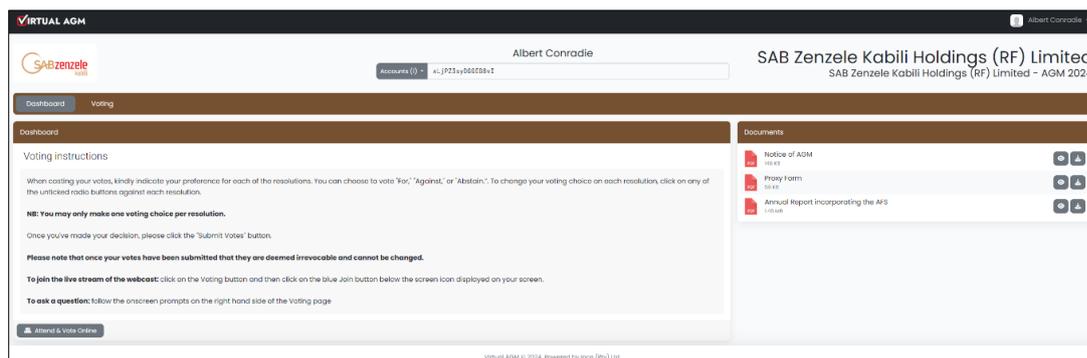
a) Logging onto the platform

Follow the same login process as detailed in point 2 on page 5 of this document.

If you have not cast a proxy vote prior to the AGM, you will login at the same URL to vote on the day of the AGM, which is <https://sabzenzelekabili.vagm.africa>.

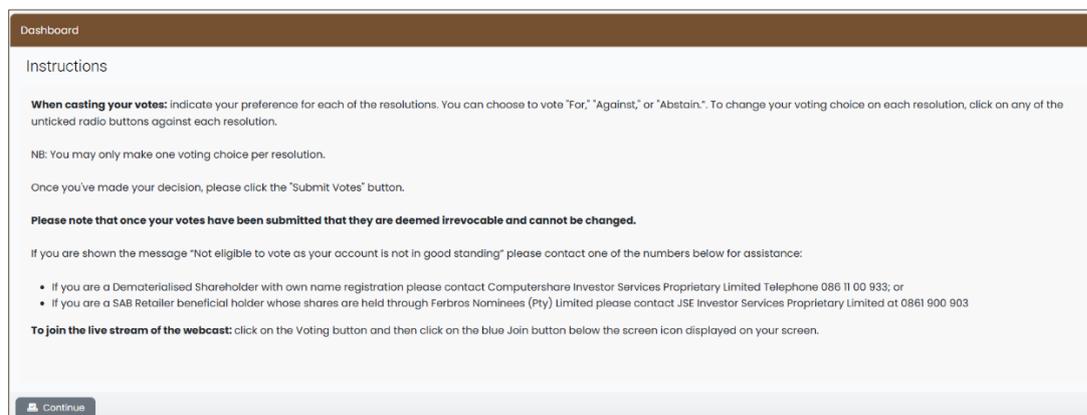
b) Landing page after logging into the platform

Once you have logged into the platform, you will be shown the main dashboard page (see below)



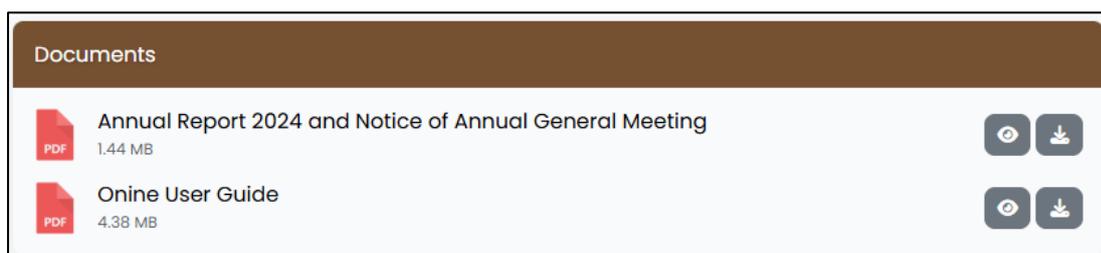
This screen has two sections, namely the **Dashboard** and **Documents** Sections. These two screens are shown below:

Dashboard Block



This section of the screen provides you with information re the voting process and how to join the webcast and how to ask a question.

Documents Block



Click on the **Eye** icon to view the document or the **Download** icon to download the document.

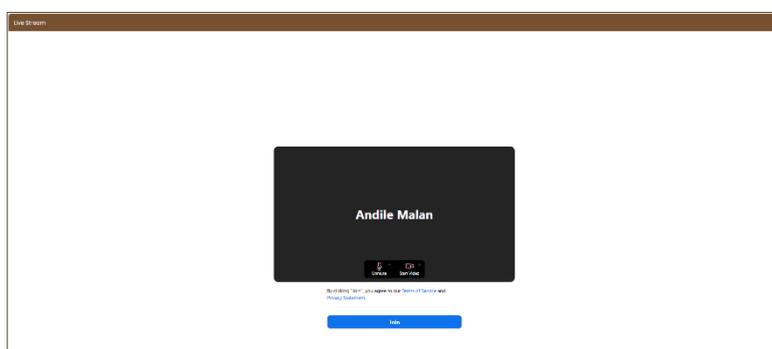
c) Voting during the Virtual AGM

Click on the **Attend and Vote Online** Button. This action will open the voting page (see overleaf). This screen is into two sections showing the following features:

- **Live Stream** (this is where you will watch the webcast)
- **My Votes** (this is where you cast your votes if you have not already done so by proxy). This option appears below the Video Preview

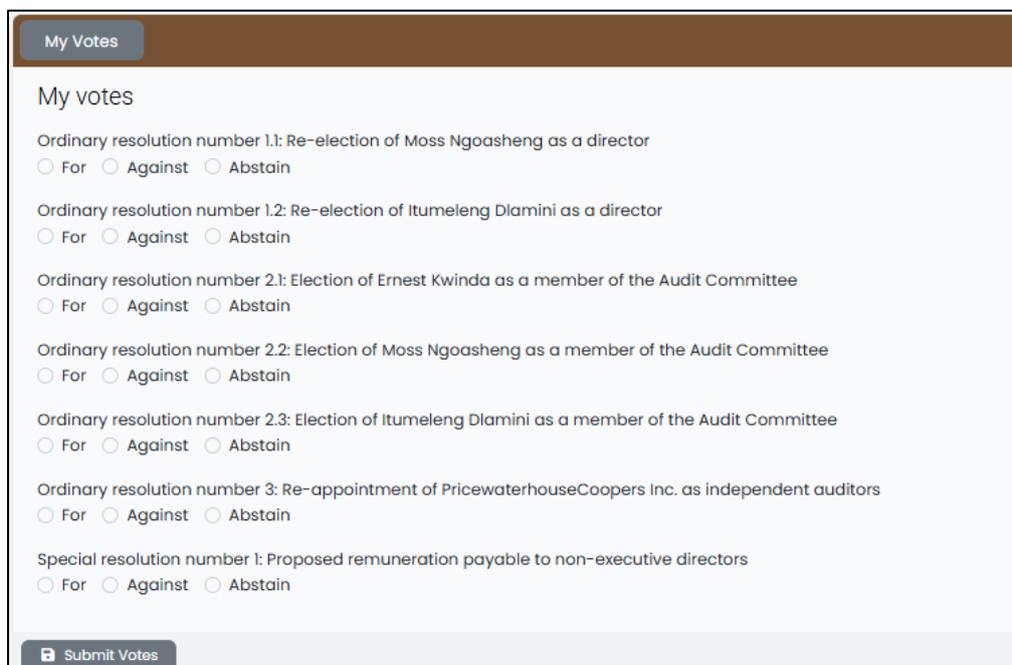
An explanation of each of the above features is detailed below.

Live Stream Section



Click on the blue join button to join the webcast of the live proceedings.

My Votes (this is where you cast your votes if you have not already done so by proxy). This option appears below the Live Stream (see overleaf).



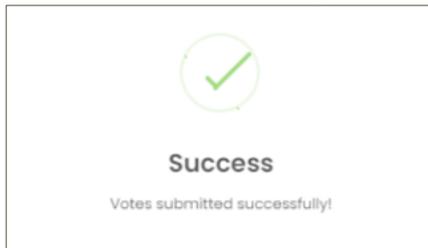
The voting options are to vote **For**, **Against**, or **Abstain**. To correct your voting choice(s), click on the radio button that is unticked against the relevant resolution(s). **NB: you must make a single choice**

against each resolution.

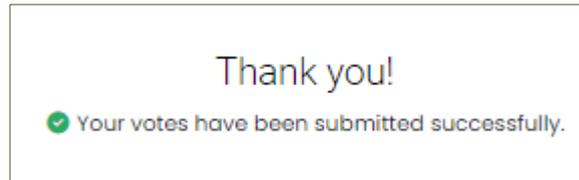
Click on the **Submit Votes** button once you are happy with your voting choices. The platform will then acknowledge your vote with the below pop-up messages.

Click on the Submit Votes button once you are happy with your voting choices. The platform will then acknowledge your vote with the messages shown below.

First onscreen acknowledgement message



Second onscreen acknowledgement message

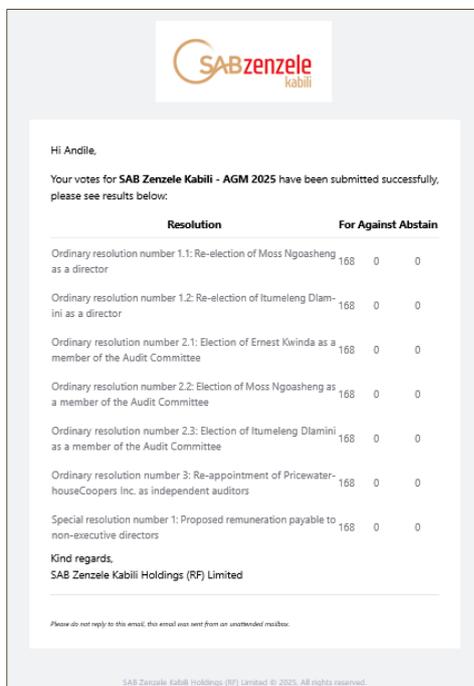


10. Confirmation of your Vote at the AGM

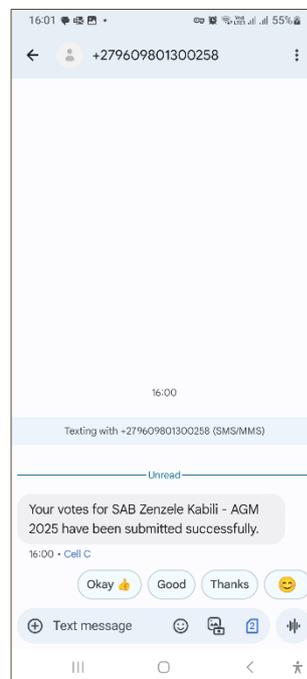
Once you have cast your vote, the platform will send you an email and an SMS confirming that you have appointed a proxy. This confirmation is sent to the mobile number and email on record for you.

Examples of the Email and SMS messages that you will receive when making a proxy appointment are shown below.

Email Confirmation



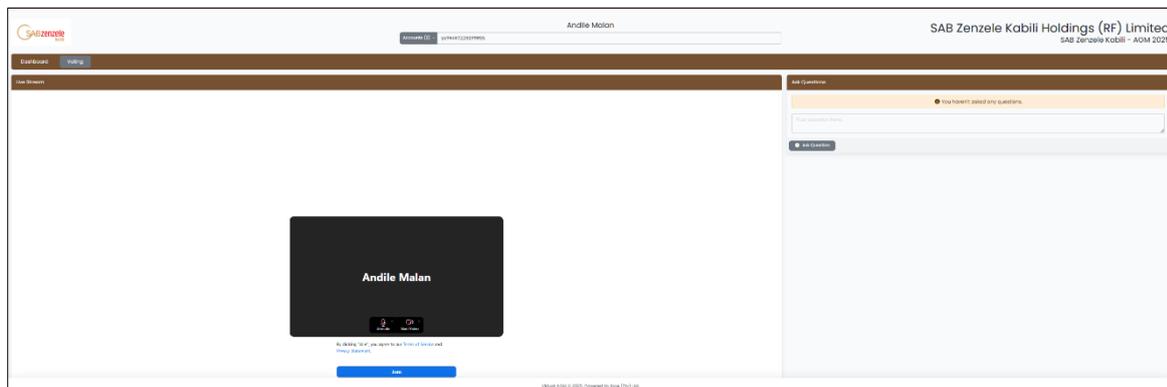
SMS Confirmation



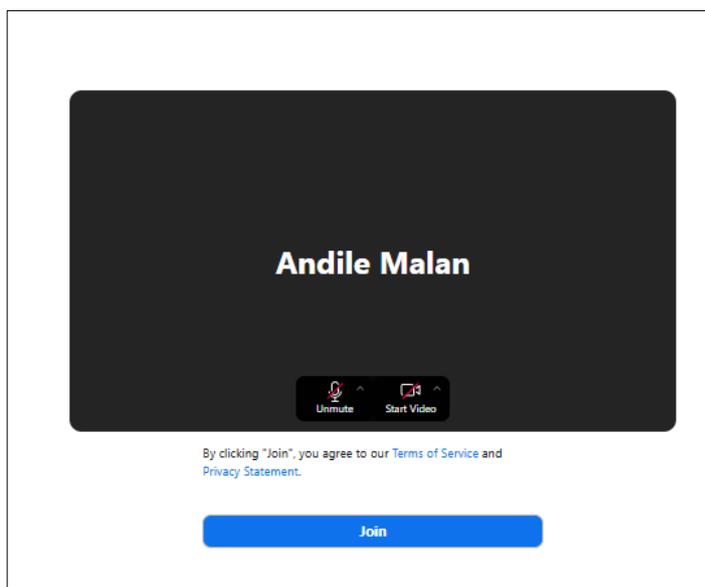
11. Watching the webcast

Clicking on the Webcast of the AGM

The Virtual AGM will be broadcast via a Zoom Webcast. The live webcast is shown on the **Live Stream Section** of your screen (see below).



Click on the blue **Join** button to join the webcast.



Questions will be managed through the Zoom Webinar. Members are to click on the "Chat" icon at the bottom of the Zoom Webinar Screen. Please keep your questions pertinent to the business of the meeting. Questions of a repetitive nature or those that have already been answered may not be responded to.

At the appropriate moment during the webinar, you may ask verbal questions by clicking on the "Raise Your Hand" icon. Members will be acknowledged by the meeting host and then invited to unmute themselves and speak. Members are expected to be respectful in asking questions that are pertinent to the business of the meeting.

12. Using the USSD Platform to vote your proxy vote – Dial ***134*520#**

The USSD Platform may be accessed by dialling ***134*520#**

Important points to note:

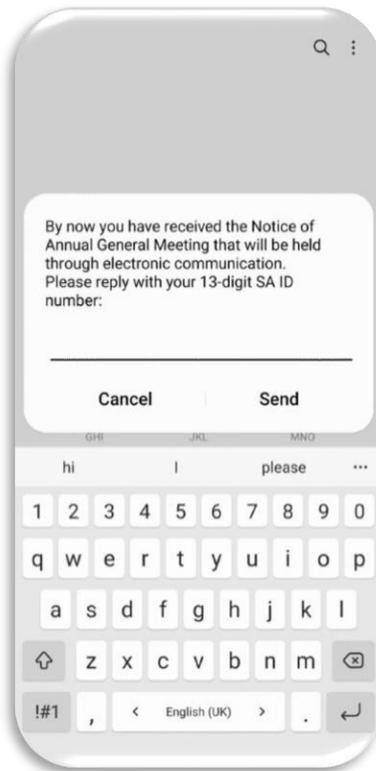
- Usage of the USSD line is free.
- The same screen messages are used on both the USSD and WhatsApp platforms.
- The platform links your mobile to your SA ID Number, and as a result, when you dial in again, any incomplete voting journey can be continued at the place where you left off.
- The platform is designed to review the SA ID inputted. If the number does not start with the YYYYMMDD format and is 13 digits in length, the platform will keep sending you the screen message “Invalid RSA ID Number, please try again”.
- If you dial in and make an error with your SA ID where you have input a valid number (i.e., one that is a correctly formatted SAID), which is not recorded on the database, the platform will inform you to call Call Centre on 0861 100 133. You may dial in again after a few moments and retry should you then have the correct number that appears in the database.
- The USSD platform will close at the same time as the submission of proxies closes at **09h00 on 19 May 2025**.

An explanation of how the USSD works and actual screenshots of the various screens starts overleaf on the next page of this document.

a) Dialling into the USSD Line
***134*520#**



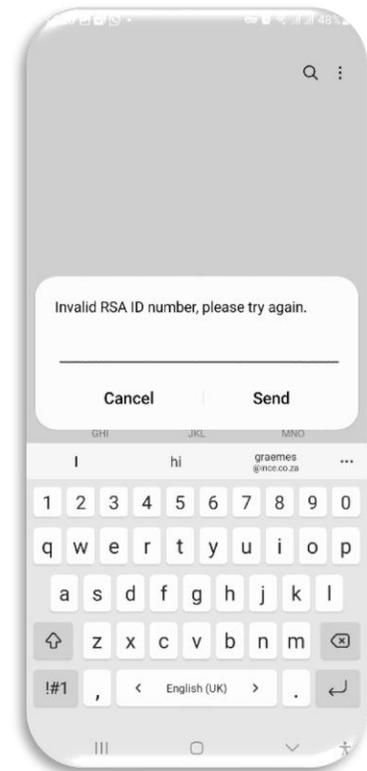
b) Welcome Message – Insert your SA ID Number



c) Input error message on SA ID if your SAID is not formatted like a SAID²

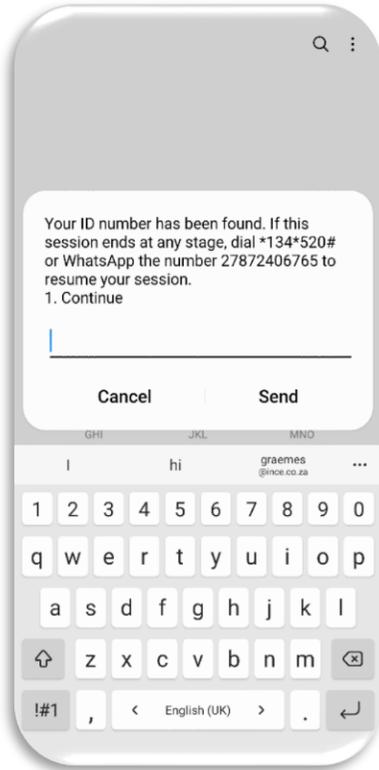


d) Error message if a validly formatted SA ID input but same not in the database

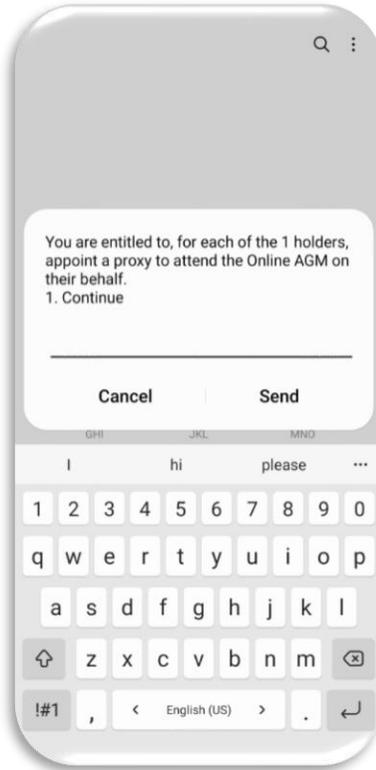


² The platform is designed to review the SAID inputted. If the number does not start with the YYYYMMDD format and be 13 digits in length, the platform will keep sending you the screen message "Invalid RSA ID number, please try again" Please note that you will continue seeing this message until a valid SA ID number that is in the database has been input.

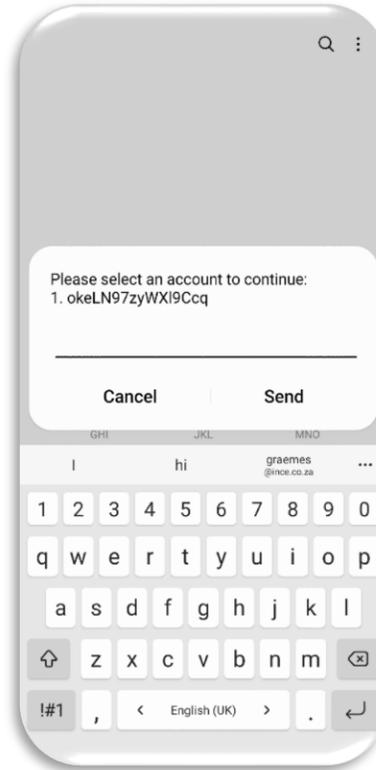
e) Your SA ID Validated



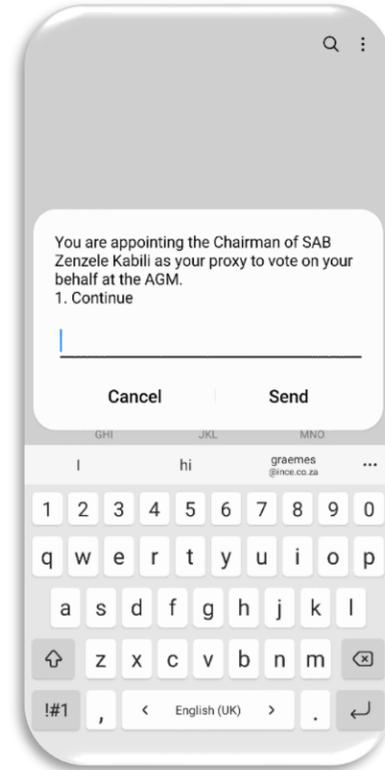
f) Indicate the accounts that you are voting on 1st Screen



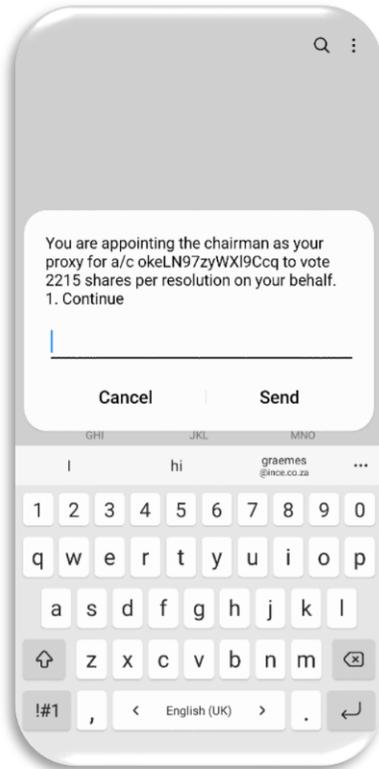
g) Indicate the accounts that you are voting on 2nd Screen



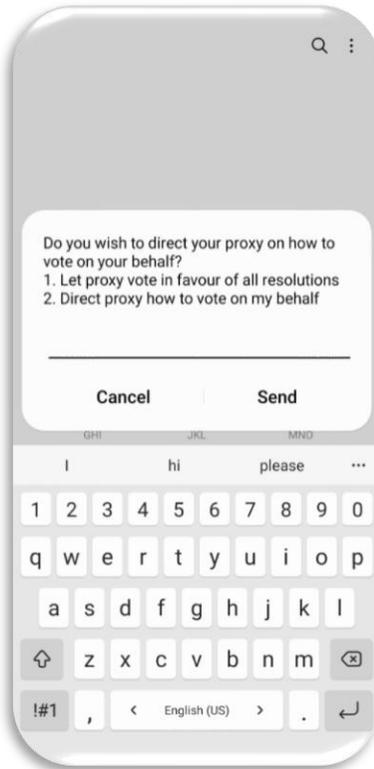
h) Notice that you are appointing the chairman



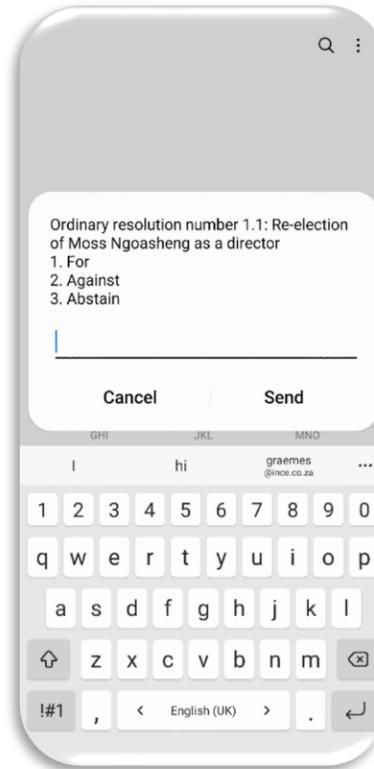
i) Confirmation of the account No and shares



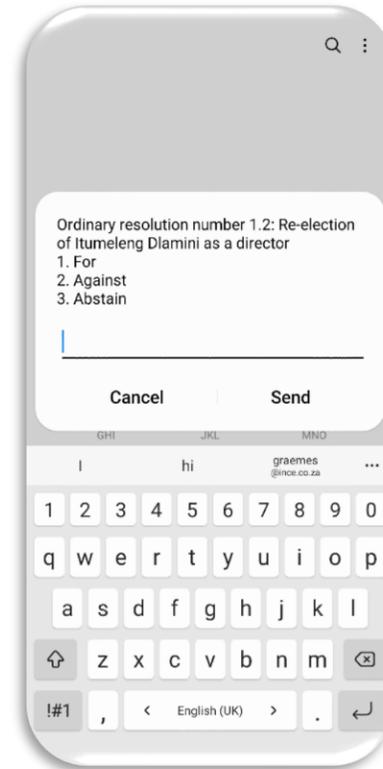
j) Vote FOR all resolutions or direct proxy to how to vote³



k) Vote on Resolution 1.1



l) Vote on Resolution 1.2



T

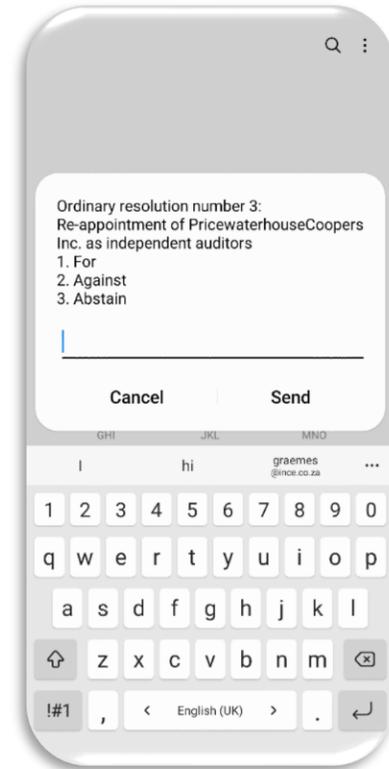
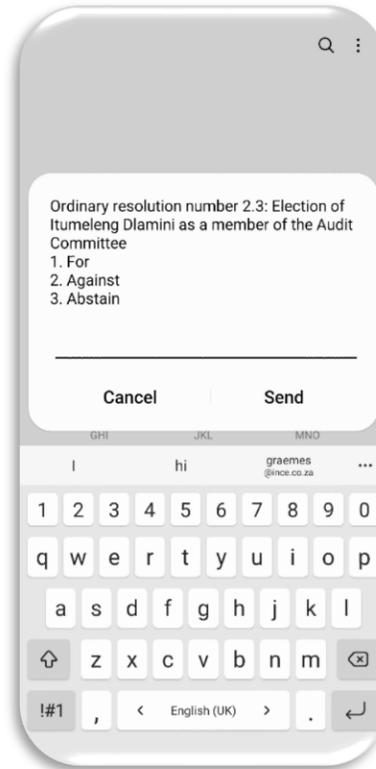
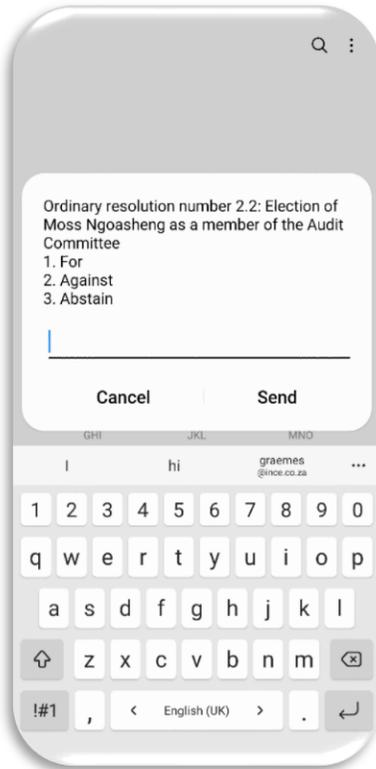
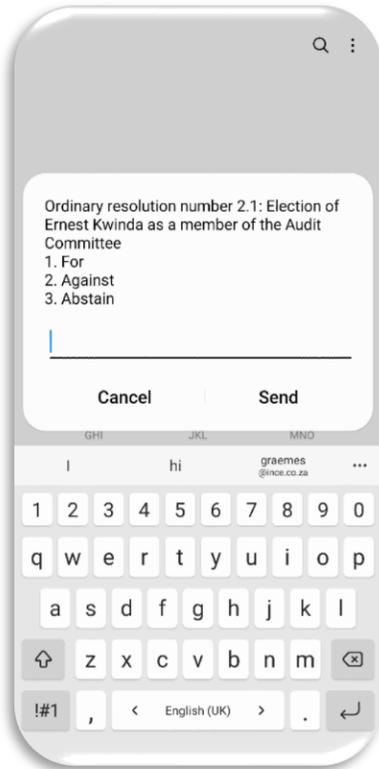
³ Selected 2 in this example – Direct proxy how to vote on my behalf.

m) Vote on Ordinary Resolution 2.1

n) Vote on Ordinary Resolution 2.2

o) Vote on Ordinary Resolution 2.3

p) Vote on Ordinary Resolution 3

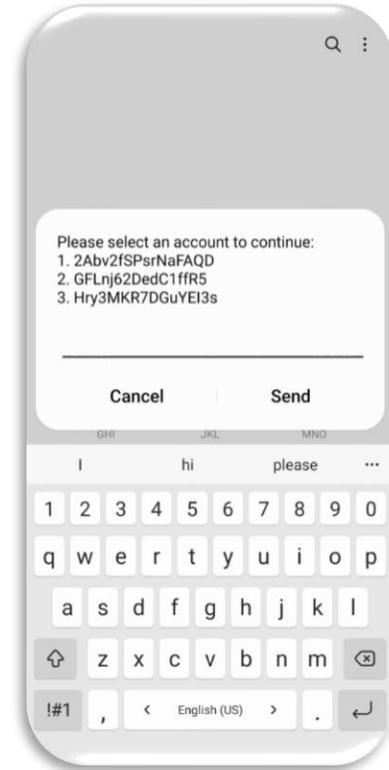
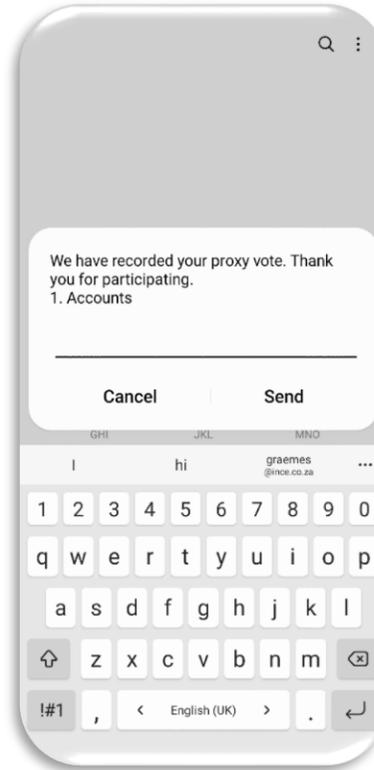
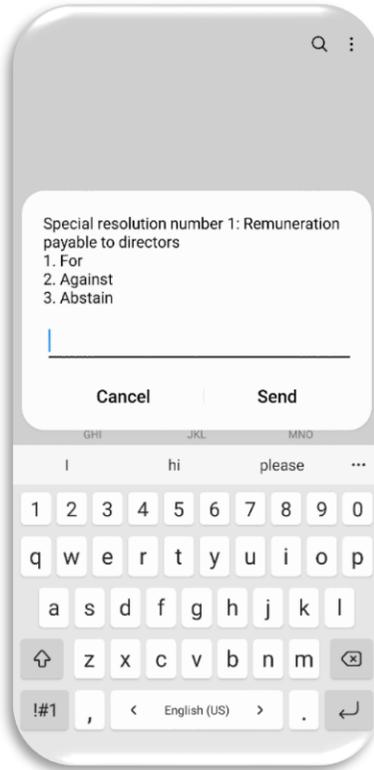
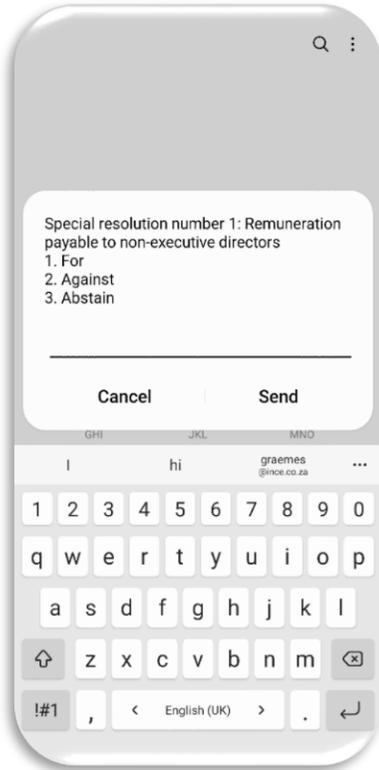


q) Vote on Resolution 3

r) Vote on Special Resolution 1

s) Message after votes have been accepted⁴

t) Multiple accounts after SAID has been validated⁵



⁴ To resume the dialogue should you wish to change your vote, press 1

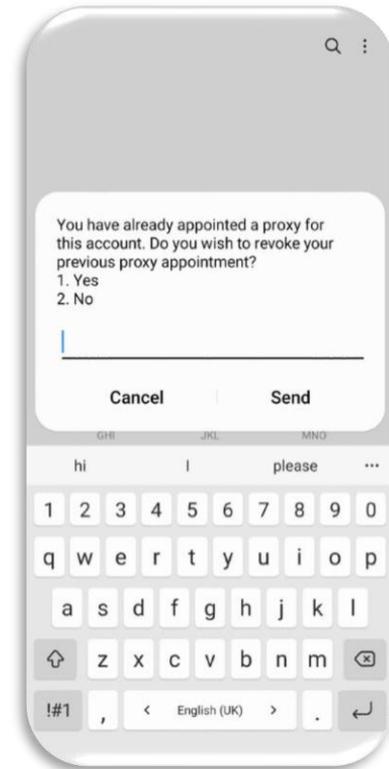
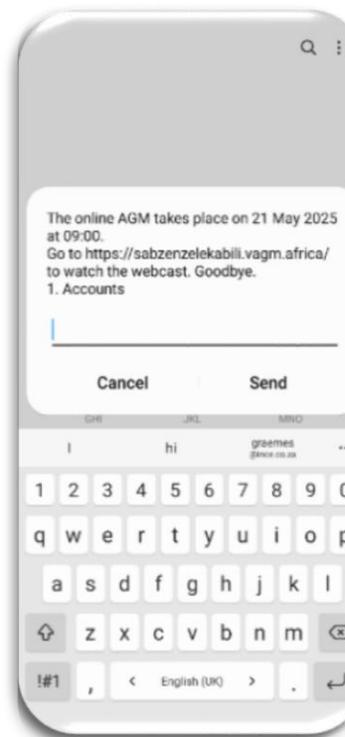
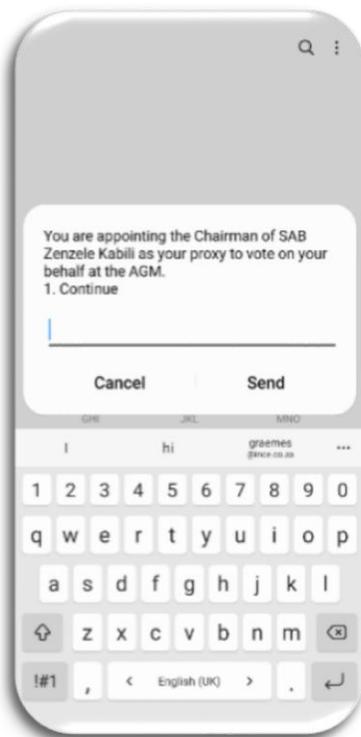
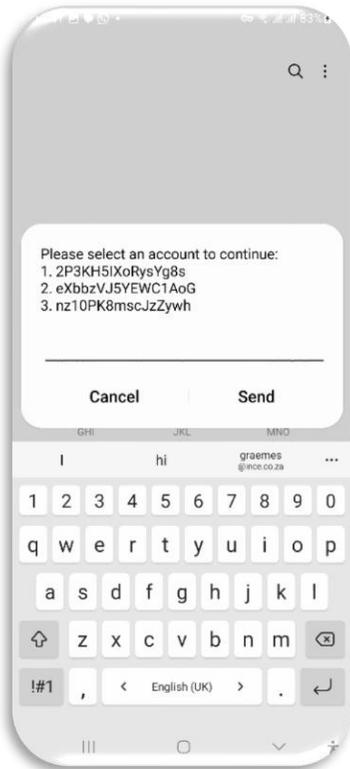
⁵ Select the account that you are voting on and complete the full voting process before selecting your next account

u) Multiple accounts after SAID has been validated

v) Notice that you are appointing the chairman. See point (h) and complete voting journey.⁶

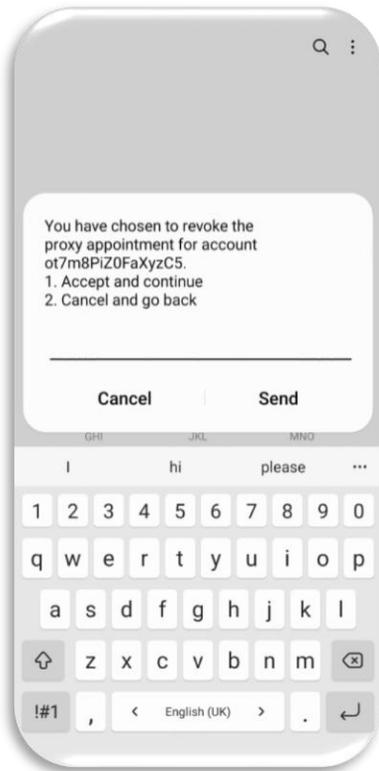
w) Holder dials in a 2nd time after completing the full voting journey

x) You have already appointed a proxy message

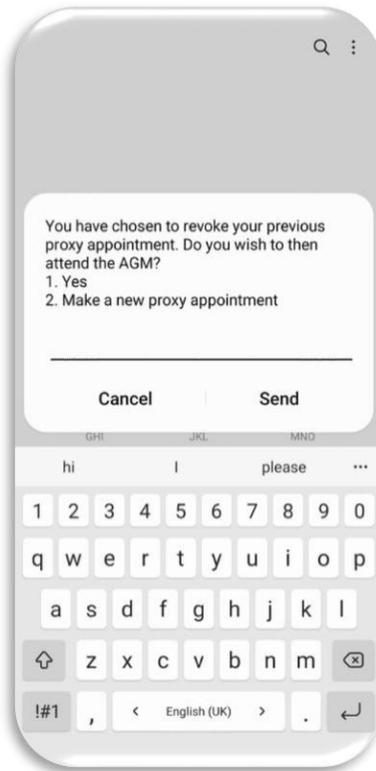


⁶ Holder must select from one of the accounts shown to continue. NB: They must vote individually on all accounts allocated to them to vote.

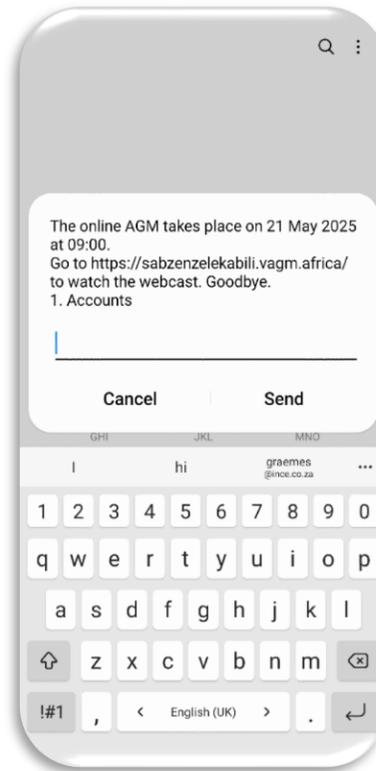
y) Revoke option selected (selected 1)



z) Selects 1 to confirm, revoke and attend the AGM



aa) AGM message shown after revoke recorded



bb) Select 2 in Point (z) and then re-complete the proxy appointment process⁷

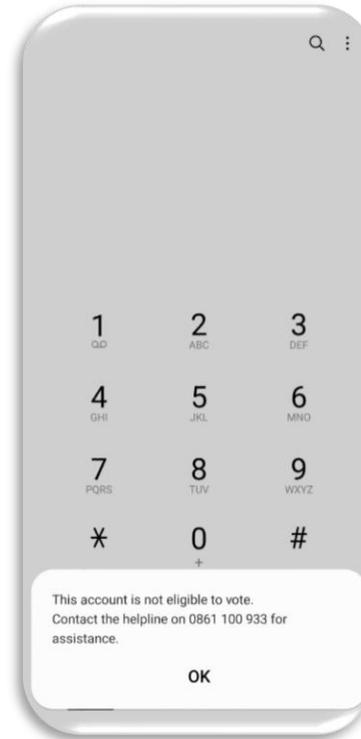
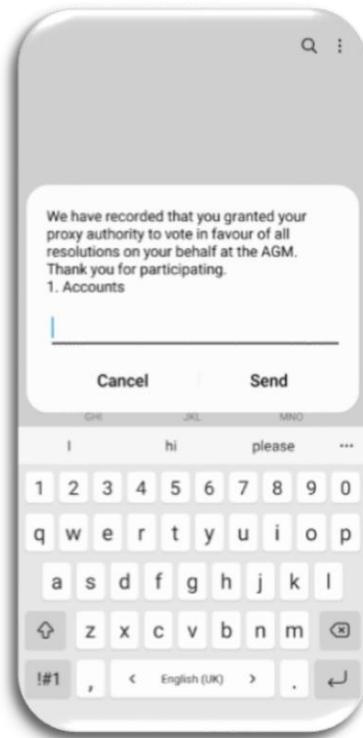
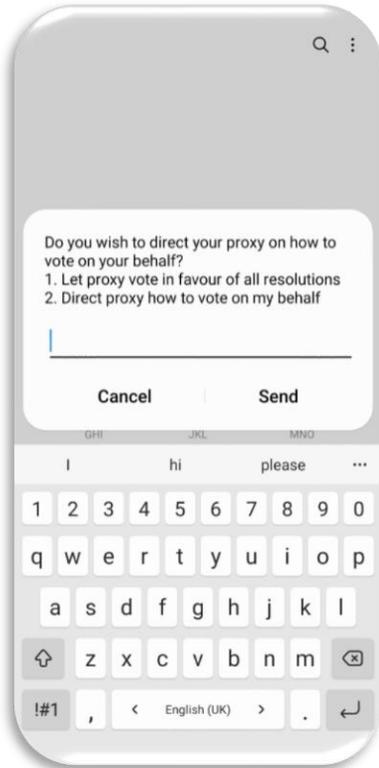


⁷ Go to point (g) and restart the proxy appointment process.

cc) Appoint the Chairman to vote all in favour

dd) Confirmation Message after selecting 1 in point (cc)

ee) Account is not eligible to vote (bad standing)



13. Using the WhatsApp Platform to vote your proxy vote – Dial **27 87 240 6765**

The WhatsApp Platform may be accessed by messaging number **27 87 240 6765** in your WhatsApp or by clicking on the below QR Code



Important points to note:

- The same screen messages are used on both the USSD and WhatsApp platforms.
- The platform links your mobile to your SA ID Number, and as a result, when you dial in again, any incomplete voting journey can be continued at the place where you left off.
- The platform is designed to review the SA ID inputted. If the number does not start with the YYYYMMDD format and is 13 digits in length, the platform will keep sending you the screen message “Invalid RSA ID Number, please try again”.
- If you dial in and make an error with your SA ID where you have input a valid number (i.e., one that is a correctly formatted SAID), which is not recorded on the database, the platform will inform you to call the Call Centre on 0861 100 133. You may dial in again after a few moments and retry should you then have the correct number that appears in the database.
- The WhatsApp platform will close at the same time as the submission of proxies closes at **09h00 on 19 May 2025**.

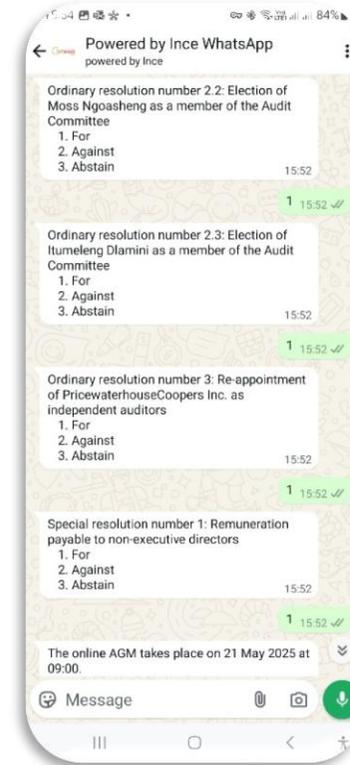
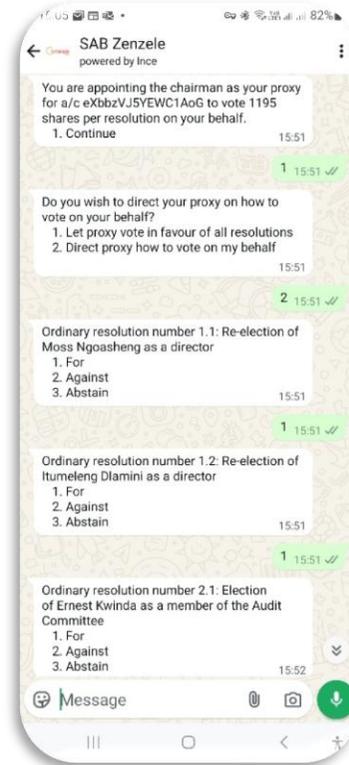
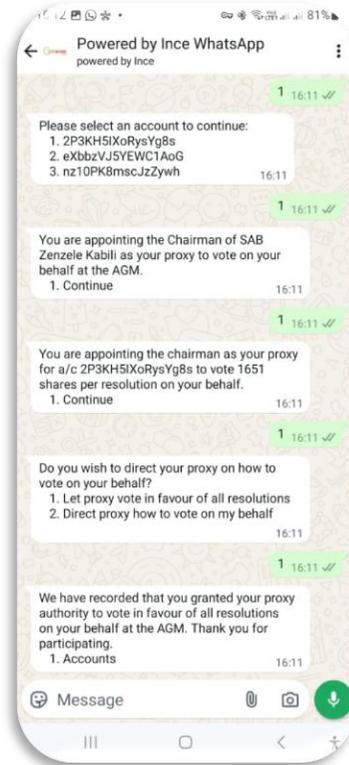
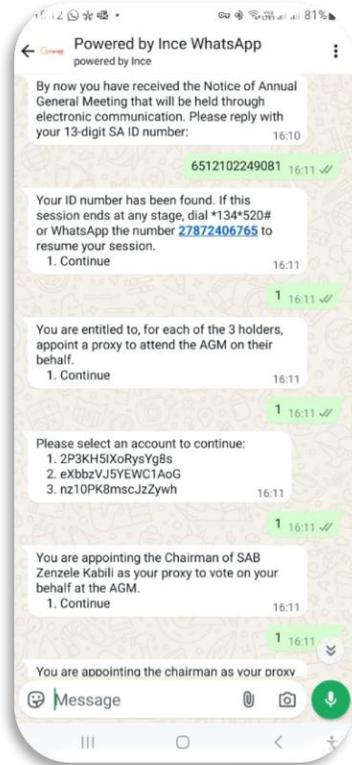
Examples of the WhatsApp Screens appear on the next page of this document.

a) Examples of the WhatsApp Screens where you appoint the chairman and (a) Vote All in Favour or (b) Give Direction.

Voting on Multiple Accounts

Appoint the Chairman to vote all in favour

Give direction to the Chairman



b) Example of revoke your votes

Revoke and attend the AGM

Revoke your vote and then and appoint a new proxy

