

## Claiming Dividends

### Dividends Explanation



When you invest, you own a part of a company. As the company grows and earns money, it may decide to share some of that success with you - by paying dividends.

### How Dividends Are Declared



Dividends are declared by the company's board of directors. They review the company's financial health, and if all looks good, they approve a dividend to be paid on a set date.

### How Dividends Are Paid



Once announced, dividends are paid straight into your bank account. Make sure your personal and banking details are up to date to receive your money without delay.

### How Dividends Can Go Unpaid (Sometimes)



Sometimes dividends don't reach shareholders. This often happens if your contact and banking information is outdated.

### Unclaimed Dividends



Unclaimed dividends don't earn interest. Over time, that's money lost - money that should have been yours. Don't leave your rewards behind.

### What You Need To Do

Here's how to make sure you get every dividend you are owed.

- ✓ Keep your personal contact information and banking details updated.
- ✓ Respond quickly if the company asks for new information.
- ✓ Stay alert for dividend announcements and payment dates.
- ✓ Contact the share administrator or your broker if you think you've missed a dividend.

Dividends are your reward for believing in the company's future. Stay connected. Stay informed. Make sure every dividend ends up where it belongs - in your pocket.

### For assistance, please contact:



JSE Investor Services:  
0861 900 903  
or email  
kabili@jseinvestorservices.co.za

Computershare Call Centre:  
0861 100 634  
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